



*Light*speed Telecom

## Router/Firewall Settings

Please make sure that SIP ALG is disabled on your router. Many of today's commercial routers implement SIP ALG (Application-level gateway), coming with this feature enabled by default. While ALG could help in solving NAT related problems in client LAN side, the fact is that many routers ALG implementation has wrong behavior and breaks SIP protocol making, more or less, impossible the communication."

